

EMBRACE DIFFERENCES

Reference for the Charitable Collaboration between GEM System a.s. and the Prosaz Organization

*At GEM System, we believe that technology truly matters when it improves people's lives. It's not only about digital transformation in the corporate world – it's also about supporting those who dedicate their work to helping others. That's why we decided to form a partnership with **Prosaz, z. ú.**, an organization providing healthcare and social services to people with disabilities.*

*Our contribution was the free provision of **technical infrastructure and support for the deployment of a new information system** that helps Prosaz efficiently plan care, manage staff, and track client needs. The entire system now runs in full production on GEM System infrastructure – securely, reliably, and with room to grow.*



Real-World Benefits

The implementation of the system replaced previously fragmented tools (spreadsheets, shared documents, emails) with one centralized solution. And the benefits? They are measurable, tangible – and most importantly, they make a difference:

- ✓ Monthly care planning, reporting, and staff availability checks have been reduced from hours to just minutes.
- ✓ Error rates have dropped significantly thanks to automation and a unified environment.
- ✓ Improved oversight of both staff capacity and client needs – for management and field staff alike.
- ✓ The system is web-based and accessible from both office and field locations, enabling remote work.
- ✓ Flexible configuration of user roles, permissions, and services aligns with the organization's internal structure.





From the perspective of Prosaz's leadership, the system has significantly improved the efficiency and professionalism of service management. As stated by Mgr. Filip Wágner, Director of Development and Education at Prosaz:



"The new system marks a fundamental shift in how we plan care and respond to the needs of both clients and staff. Thanks to the expertise and support from GEM System, we now have a stable and secure solution that saves time and allows us to focus on what truly matters – helping people."



Technology as a Tool for Social Responsibility

At GEM System, we see this collaboration as part of our commitment to social responsibility. But this is not a one-off initiative – it's a long-term commitment. We continue to operate, maintain, and enhance the system, and we're ready to support its ongoing development. We believe this is a clear example of how technology can be meaningfully connected to real human impact in today's world.

